

ICT Roadmap 2022-26



| | BORO | <u>ugh council</u> 2022/23 | 2023/24 | 2024/25 | 2025/26 |
|--|----------------|--|---|--|--|
| | Infrastructure | Security Operations Centre (SOC) WAN Resilience & Refresh WiFi Refresh Switch Refresh | Citrix Cloud SOC _ Network Detection and Response Firewalls Refresh | Refresh Firewalls and DMZ Cloud Backup / Restore / BC | Remote/Cloud Datacentre Data Fabric Comms Room |
| | Mobile | Member Device Refresh Telephony Simplification | | Telephony Cloud Officer Device Refresh | |
| | Applications | CRM Replacement SharePoint Civica Cloud New website R&B DMS | Application Rationalisation Academy Cloud Uniform Cloud | Application Rationalisation Parking Cloud | Application Rationalisation Power BI |